

Service Bulletin No 17

19th of September 2012

Wrong filter material

Service Bulletin No. 17 concerns the following Marinfloc Products:

Marinfloc Oily Water Separator: Marinfloc CD and Marinfloc TD

Marinfloc Sewage Treatment System: Marinfloc ASTS

Background:

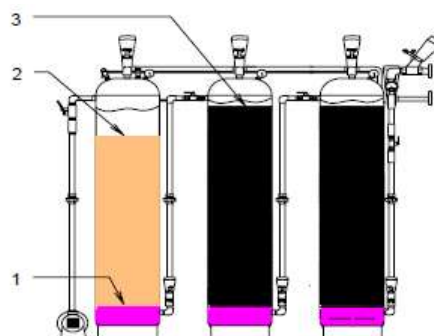
Marinfloc recently received complaints from a customer regarding the performance of the first filter step. It would continually clog and when inspecting the filter material, it was hardened like cement. To investigate the root cause of the problem, Marinfloc attended the vessel and boiled the filter material several times and ultimately emptied the filter material. The root cause was found to be filter material other than Aqualite which was procured and used in filter step number one. While the filter material “looked the same”, it obviously was not and caused our customer significant problems.

The filter material Marinfloc is using in the first filter step is named Aqualite. Aqualite has a unique structure with large pore volume and a very large active surface. Another very important benefit is the resistance to mechanical wear that is unique for the product. Other material may look the same in the beginning but will over time deteriorate and will be more or less like dust. The dust will clog the filter and decolorize the bilge water. The crew will sacrifice a lot of time to correct those problems and if wrong material is used the problem will occur again.

Marinfloc does not recommend any other filter material in the first filter stage than Aqualite (Sand in the bottom and Aqualite on top). Marinfloc cannot guarantee the performance of the equipment and cannot support any other filter material. Moreover Aqualite is specified in the type approval for the equipment and using a different material is a violation of the type approval.

For your convenience and safety, please check that you are using filter material supplied by Marinfloc or any of our distributors or agents.

The Marinfloc Article Number for Aqualite is: 10000 and the material are delivered in 22 kg bags.



Marinfloc Polishing Filters

1. Sand, 2. Aqualite, 3. Activated Carbon

Don't hesitate to contact us if you have any questions or problems!

You can easily reach us by phone: +46 (0)304-606 300 or via e-mail to service@marinfloc.com.